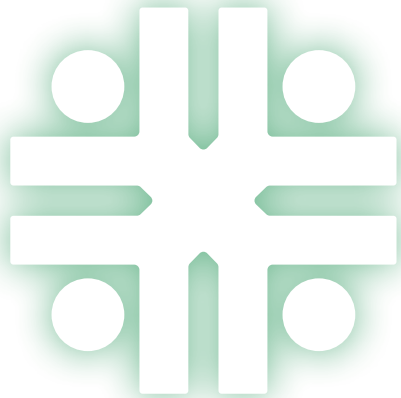


*Above
Beyond*

*Above
Beyond*



*Exceptional
and
consistent
service*

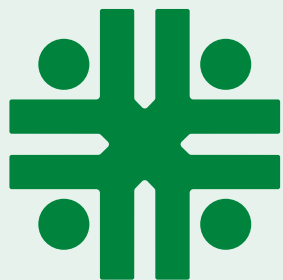
at

Cabell
Huntington
Hospital


GuestRelations
at Cabell Huntington Hospital

1340 Hal Greer Boulevard, Huntington, WV 25701
Phone: 304.526.6070
Email: guestrelations@chhi.org


GuestRelations
at Cabell Huntington Hospital



Guest Relations

When a loved one receives medical care, it can be very stressful.

That's why the Guest Relations staff strives to create a welcoming, comfortable and pleasant environment for patients, family members and visitors.

Our goal is to exceed the expectations of our guests with exceptional and consistent service.

Above & Beyond

The Guest Relations team provides personalized assistance to patients and their family members with a variety of non-medical needs and services, including:

- Free valet parking
- Assistance with luggage and/or wheelchairs
- Patient information & visitation guidelines
- Way-finding assistance and/or escorting
- Information about our campus, facilities and services
- Assistance with cell phone chargers and long distance calls
- Reading materials and a limited variety of personal products
- Copying, faxing and mailing
- Notary services by appointment
- Information about local attractions, events, shopping, etc.
- Maps, directions and parking information
- Hotel and restaurant recommendations and reservations
- Arranging transportation and shuttle services
- VIP valet services by appointment



Cabell Huntington Hospital's Guest Relations team is available in the Lobby from **7 a.m. until 8 p.m.** Monday through Friday, and from 11:30 a.m. until 8 p.m. on weekends. The Guest Relations team in the ER is available 24 hours a day, seven days a week.

For personalized assistance with your non-medical needs, please call:

- the Guest Relations team in the Lobby at 304.526.6070, or ext. **6070** from a hospital phone
- the Guest Relations team in the ER at 304.526.2564, or ext. 2564 from a hospital phone

We welcome the opportunity to assist you!


GuestRelations
at Cabell Huntington Hospital